



भारतसरकार Government of India

संचार एवं सूचना प्रौद्योगिकी मंत्रालय Ministry of Communications and I.T.

दूरसंचार विभाग Department of Telecommunications

उप महानिदेशक टीईआरएम सेल, हैदराबाद का कार्यालय O/o the Dy. Director General, TERM Cell, Hyderabad

दूसरा तल, कवाडीगुडा टेलीफोन केंद्र, भोलकपुर, हैदराबाद-80

II Floor, Kavadiguda Telephone Exchange, Bholakpur, Hyderabad-80

Lr. No. TERM/HYD/OSP CORR/2015-16/32

dated 29<sup>th</sup> July 2015  
30

To  
The Director  
Software Technology Park of India  
6Q3, 6<sup>th</sup> Floor, Cyber Towers  
HITEC City, Madhapur, Hyderabad – 500 081

Dear Sir,

Sub : Requirement of OSP registration to IT / ITES Units – reg.  
Ref : STPI letter No. STPH/DIR/003-7/2015-16, dtd 17<sup>th</sup> Jul, 2015.

With reference to the letter cited above, the following information is furnished for your information and further necessary action :

1. The Other Service Provider (OSP) is defined as a company providing Application Services like tele-banking, tele-medicine, tele-education, tele-trading, e-commerce, call centre, network operation centre and other IT Enabled Services like BPO, RPO, KPO etc, by using Telecom Resources provided by Authorised Telecom Service Providers. If any of the companies registered with STPI fall under the above categories, they need to register with Department of Telecom mandatorily. The detailed instructions on the registration as OSP are available at [www.dotosp.gov.in](http://www.dotosp.gov.in)
2. As per the existing OSP guidelines issued by Department of Telecom, Company means a company registered under Indian Companies Act including foreign companies permitted by RBI under Foreign Exchange Management Regulations and registered under Part-XI (Section 591 to 608) of the Companies Act, 1956 for setting up a place of business in India. As such, the registration as OSP can be done only if this mandatory requirement is fulfilled.
3. It is observed that many of the companies registered with STPI are carrying out their business activities without registering with DoT as OSP though their business activities fall under the ambit of OSP category. It is, therefore, requested to advise the companies registered with STPI to register with DoT as OSP if their business falls under the said category to avoid any hardship in future.

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4. During the recent initiative taken by this office for arresting the illegal grey call setups, it has come to light that many of the companies are using the services of foreign / illegal service providers like Vonage, Vaptech, Vitel Global, Vitelity, A Lingo Inc., SRV Techno Solutions, Ring Central etc., The usage of telecom resources of foreign and unlicensed service providers in India is illegal and it is requested to bring it to the notice of all the companies registered with STPI. The list of licensed service providers providing services in Hyderabad as available with this office is annexed herewith for ready reference. However, the complete list of licensed ISPs can be had from the following link:

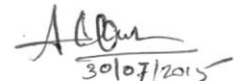
<http://dot.gov.in/sites/default/files/u10/List%20of%20UL%20having%20authorization%20for%20Internet%20Services%20as%20on%2030.06.2015%20%281%29.pdf>

<http://dot.gov.in/sites/default/files/u10/List%20of%20ISP%27s%20authorized%20to%20provide%20internet%20services%20as%20on%2030.06.2015%20%281%29.pdf>

It is once again requested to bring the contents of this letter to the notice of all the companies registered with STPI for taking necessary action for registration as OSP with DoT, if required and also, to avail the services for their business needs only from the licensed service providers.

Thanking you,

Yours Sincerely,



(A. SRAVANA KUMAR)

Asst Director General

**Annexure**

**Licensed VoIP Service Providers in Hyderabad**

<b>ISP</b>	<b>CAT</b>	<b>Scope</b>	<b>Nodal officer</b>	<b>Mobile no</b>	<b>Email id</b>
Tata Communications Limited	A	INDIA	Shivcharan das	9229192308	sc.das@tatacommunications.com
Excell Media Pvt. Ltd	B	AP	P RAMA KRISHNA	9866316212	ramakrishna@excellmedia.net
Krishna Raghava Online Private Limited	B	AP	P.Sailesh Kumar	9440055710	sailesh@krol.in
Airtel Broadband Services Pvt Ltd.[Earlier known as Wireless Business Services Pvt LTD.	A	INDIA	Snigdha Ghoshal	9908011705	snigdha.ghosal@airtel.com
City Online services Ltd	B	AP	Bhaskar.Y	9000167775	admcityonlines@gmail.com
SIFY	A	INDIA	venkat srikanth	9989027524	venkat.srikanth@sifycorp.com
(PIPETEL COMMUNICATION) Net4 India Ltd	A	INDIA	Jagmohan singh	9899747425	jagmohan.s@net4.com
VOIP office Telecommunications Pvt. Ltd.	C	Hyderabad	Satya	9866910009	satya@voipoffice.com