

साँफ्टवेयर टेक्नोलॉजी पार्क्स ऑफ इंडिया, हैदराबाद

Software Technology Parks of India, Hyderabad

6Q3, 6th floor, Cyber Towers, Hi-tec City, Madhapur, Hyderabad – 500081,

Tel: +91-40-66415600/11, Fax: +91-40-23100501, URL: www.hyd.stpi.in

STPH/AMC-234-AccessControl/2019-20/

31/05/2019

Sub: Request for quotation for Comprehensive AMC for Access Control System at STPI Hyderabad.

Sir,

Software Technology Parks of India, Hyderabad invites sealed quotations for “Comprehensive AMC for Access Control System at STPI Hyderabad” as per details, terms and conditions given below:

Details of equipment are given below:

Comprehensive AMC for Access Control System at STPI Hyderabad

S.No	Product Description	Equipment Serial Nos	Qty
1	TCP/IP Two Door controller with Enclosure Make: ESSL	# OIN7040127042000127 # OIN7040127042000124 # OIN7040127042000122 # OIN7040127042000215 # OIN7040127042000218 # OIN7040127042000241 # OIN7040127042000243 No Number	8
2	Readers	NA	16
3	Time & Attendance Software, Version: E time Track Lite 9.8	NA	2
4	Single EM Locks	UL275CSPN,ALAUL275CDP,ALAUL275SL,ALAUL275DL,ALAUL545SL,ALALS275,ALAU1275,ALAZ275.	8
5	12V Power Supply Unit(Access Control - 1st Floor IMAGE)	Power supply: Model JC-60-12, DC 12V, 5A	2

You are requested to include terms, condition & documents in the quotation/proposal as per enclosed **Annexure-I**

Contact for details for clarifications: Mr. Murali A, Ph: 040-66415636, 9866308018,

Quotation should be sent in a sealed cover super scribed "Quotation for AMC for Access Control System at STPI Hyderabad" and forward to this office addressed to The Director, Software Technology Parks of India, 6Q3, 6th Floor, Cyber Towers, Hitec City, Madhapur, Hyderabad – 500081 on or before 13.06.2019.

SD/-
[Aby John],
Sr. Admin Officer

Terms & Conditions

Comprehensive AMC for Access Control System at STPI Hyderabad

1. **Preventive Maintenance:** Once in a Quarter.
2. **Breakdown calls** - All emergency breakdown calls should be attended within 4 hours from the time of the log of complaint.
3. **Mean Time to Respond** – Within 4 hours
4. **Type of AMC:** Comprehensive AMC including all spares
5. **Payment Terms** – Quarterly- After completion of Quarter.
6. **Contact Details** - Please provide the details of escalation matrix.
7. **Term of AMC:** Initial term of contract is one year and STP reserves the right to extend the contract for further period of two years on yearly basis on same terms & conditions and satisfactory services.
8. Authorization letter from OEM/Partners/Service distributors, etc., may be submitted along with quotation.

SD/-
[Aby John],
Sr. Admin Officer